



Thank you for choosing Shangri-La Barr Al Jissah, Muscat for your upcoming stay!

We're truly delighted to have you with us, and the team is looking forward to welcoming you with the warm, attentive service you've come to expect.

We'd like to share an update: as of **1st January 2026**, Shangri-La will no longer be managing this property, which will begin operating under another international brand.

Please rest assured that your reservation remains fully confirmed and your experience will not be affected by this transition. The dedicated team on-site will continue to deliver the same exceptional standards of hospitality throughout your stay.

We sincerely appreciate your understanding and continued support. Should you have any questions, please don't hesitate to contact our reservations team who will be happy to assist you.

Warm regards,

A handwritten signature in dark ink, appearing to read 'P. Kronberg'.

Philippe Kronberg

Resort General Manager

Shangri-La Barr Al Jissah, Muscat